



Northwest Passages

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Northwest Community College

March 1998

STAFF COMINGS AND GOINGS

Theresa Patterson, has recently started maternity leave. *Harpreet Takhar* is her replacement in Accounting for the next six months.

Doug Baker, Eastern Region Director is leaving Smithers the end of March.

Diane Brown replaces *Carol Bull* as Reception/Cashier/Bookstore Clerk, Prince Rupert Campus.

CONGRATULATIONS



Hondo Arendt, U/C Instructor & Katherine Walsh on the arrival of their baby girl, Ember, born January 11th. Hondo is a U/C Instructor at our Prince Rupert Campus.



Don Hill & Joy Roach were married March 21st. Don is the Sr. Science Lab Technican, Terrace Campus.

GRADUATION

The Terrace Campus invites you to attend the Graduation Ceremony that takes place Saturday, May 23, 1998 at 2:00 pm in the REM Lee Theatre. Reception will follow at the NWCC Gardens, 5331 McConnel Avenue.

Call Ella Goodlad, 635-6511, 5340 for more information.

1998-99 PROGRAM CALENDAR

Our latest Calendar is now at the Printers. Our plans are to have it available to the public by April 27, 1998. Watch for it's arrival the week of April 20 - 24th.

CHECK OUT THE WEB!

WE ARE AGAIN UP AND RUNNING.

Up-dates of all 1998/99 full-time program information, staff listings/e-mail addresses, Continuing Education/Extension offerings, College external job postings, and much more!

Visit <http://www.nwcc.bc.ca>
and view our new look!

Any comments (*hopefully positive*) regarding our Internet Website?

E-Mail: Website Development Committee c/o bsheridan@noradm.nwcc.bc.ca or FAX your comments to Barb Sheridan 638-5461.



This is the 2nd in our series of “important information” on our new Extended Health & Dental Carriers, Maritime Life!

A Word About Generic Drugs...

How They Relate to Your Drug Claim Options

The use of ‘generic equivalent drugs’ is a common practice today. Generic equivalents (drugs that are less expensive but which are in all other respects equivalent to the brand name drug) are frequently either prescribed by your doctor, or used at the pharmacy to fill a prescription. A quick discussion with your doctor or pharmacist should confirm this point.

If for some reason you want to use a brand name drug, where a generic equivalent is available, you may certainly do so. In this situation, your choice is:

1. Pay for it at the pharmacy and submit a paper claim for full reimbursement (according to the terms of your plan) **OR**
2. Use the new Assure Drug Card, and pay the difference between the cost of the brand name drug and the generic equivalent. Note that this cost difference may not subsequently be claimed by the reimbursement method

The Importance of Accurate Information

It is important that information collected about you be consistently accurate and kept up to date. This includes information you initially submit during the enrollment process, as well as the information submitted on any drug claim forms. Information about you and your dependents – such as name, date of birth, group plan number, certificate number – is vital to our ability to process and pay claims accurately and quickly. To assist, please keep the following in mind:

Accurate Information	Benefit to you
Complete claim forms accurately and attach all receipts	Allows faster claims turnaround
Keep your Group Plan number and certificate number handy in case you need to refer to it	Assists us in answering claim questions quickly
Keep your Benefits Plan Administrator up to date about changes to key information: <ul style="list-style-type: none"> • your status (single, family, dependents) • changes that affect your coverage • details of spousal coverage, if any 	Ensures accurate claims payment Helps us co-ordinate benefit payments with your spouse’s plan, for maximum coverage

Remember, if you have any difficulty using your ASSURE drug card or have questions regarding an extended health or dental claim, call the toll free number 1-800-575-2200. If you have further questions, call Linda McMurray at Ext. 5450.